

# ENGINEERS IRELAND - CORK REGION CPD LECTURE SERIES

## Communication Skills for Engineers

### About the event:

This 2-hour introduction to the value of good communication focuses on the process of good communication and how to influence others when communicating with them. It also considers dealing with aggressive and passive people, and how to assert oneself, especially in a meeting situation.

By the end of the course participants will be able to:

1. Identify typical errors that result in miscommunication & how to address them.
2. Recognise influencing styles and demonstrate ability to use them.
3. List simple assertiveness techniques.

The workshop includes interactive exercises, role plays and self-analysis with a question and answer session at the end.

### Event details:

**Date:** Tuesday 11<sup>th</sup> October 2011

**Time:** 18:30 (Tea & Coffee from 6.00pm)

**Venue:** Rochestown Park Hotel, Cork

For further details on this event, check out our community calendar in the members area of the website or visit the Cork Region [website](#)

**Fees:** This is one of a series of four lectures for which fees are payable.

- ✚ Member: €60 (Series); €20 (Lecture)
- ✚ Non-Member: €80 (Series); €25 (Lecture)
- ✚ Unwaged: €30 (Series); €10 (Lecture)

**Booking:** Booking is required and full details are on [www.engineersirelandcork.ie](http://www.engineersirelandcork.ie) and from [CPD2011@engineersirelandcork.ie](mailto:CPD2011@engineersirelandcork.ie). Group discount available.

### Biography - Penny Withey – Trainer, Mentor and Coach

Penny Withey has been a trainer for the last 20 years in Ireland, Africa and the Middle East. She specialises in non-technical skills training with particular emphasis on communication. Working extensively in the engineering sector she chose the topic *“To what extent are interpersonal skills central to the development of graduate engineers in Ireland?”* for her dissertation. This research was largely undertaken for the Engineers Skillnet at the time and afforded her enormous insight into the opinions and behaviours of engineers at all levels.